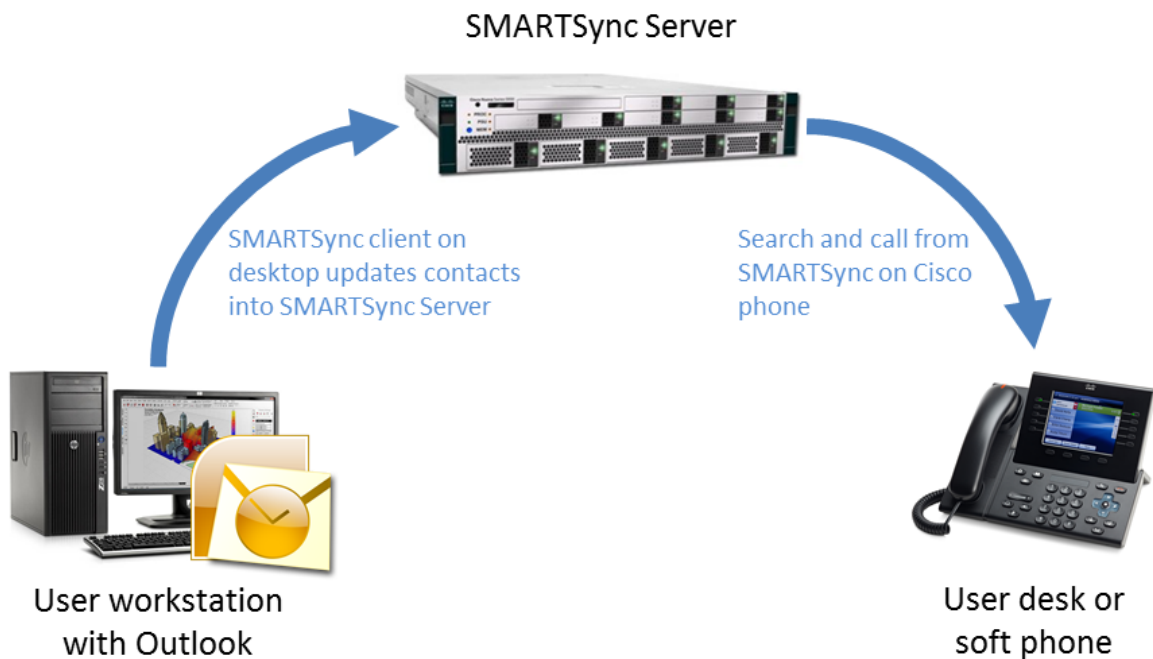# NexLabs **SMART**Sync
Synchronise with Outlook for Personal Contacts

NexLabs

NexLabs SMARTSync is an easy-to-use Windows application that enables users to upload their Microsoft Outlook contacts to a Personal Phone Book stored in a server and accessible from the Cisco IP Phone. Once the contacts database is accessible from a Cisco IP Phone, users can now search their contacts and call directly from the phone.

SMARTSync Server

SMARTSync client on desktop updates contacts into SMARTSync Server

Search and call from SMARTSync on Cisco phone

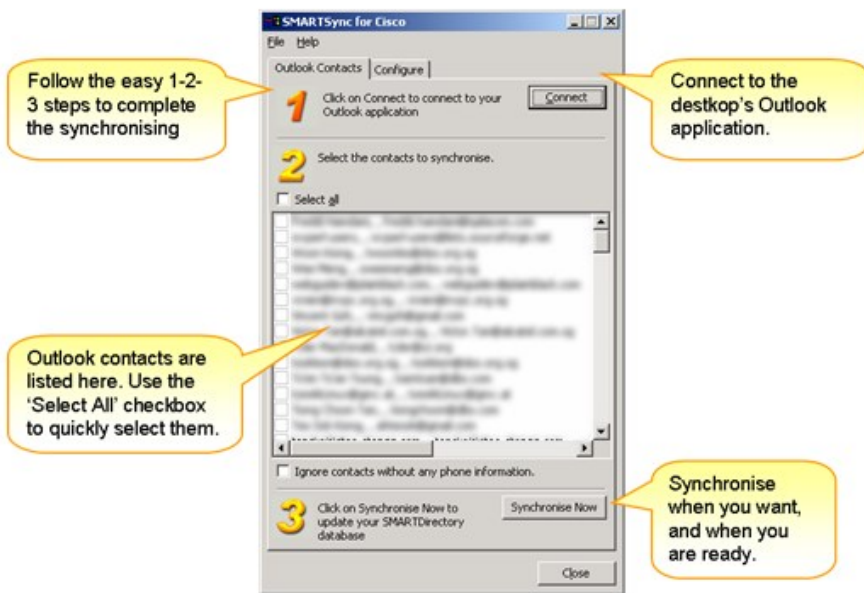### User workstation with Outlook

User desk or soft phone

Easy as 1-2-3

Performing a sync requires only 3 easy steps:

1. Download the contacts from Outlook
2. Fine-tune the contacts to sync by unchecking specific contacts
3. Upload to SMARTSync Server

Incoming Caller Name Display

Users of Cisco IP phones will see the name of the external caller instead of just the telephone number. By knowing the identity of the caller, users are now able to pick up the call with a friendly personalize greeting. They can also decide whether to send the phone call to voice mail if they are busy.

Follow the easy 1-2-3 steps to complete the synchronising

Connect to the destkop's Outlook application.

Outlook contacts are listed here. Use the 'Select All' checkbox to quickly select them.

Synchronise when you want, and when you are ready.

Incremental Search in SMARTSync Personal Phone Book

Incremental Search allows users to search for staff name by simply keying the numbers representing the alphabets on the numeric keypad. It is a proven method to productively search a database. Example, to search for a name "cliff":

Normal Search		Incremental Search	
Characters	# of Keystrokes	Characters	# of Keystrokes
C	2-2-2 Total: 3	C	2 Total: 1
L	5-5-5 Total: 3	L	5 Total: 1
I	4-4-4 Total: 3	I	4 Total: 1
F	3-3-3 Total: 3	F	3 Total: 1
F	3-3-3 Total: 3	F	3 Total: 1
Total	15 Keystrokes	Total	5 Keystrokes

Normal method of keypad input will require 15 keystrokes whereas with NexLabs incremental search it is just 5 keystrokes. Moreover, as the search commences immediately after 3 inputs, it is possible to find a mapping in just 3 keystrokes!